

# Patient & Family Advisory Council

*Aspirus Medford Hospital & Clinics*

Aspirus is a non-profit, community-directed health care system. Our compassionate providers offer excellent care through a broad network of clinics and hospitals throughout central and northern Wisconsin and the Upper Peninsula of Michigan.

Aspirus features one of the nation's best cardiovascular programs, as well as leading-edge cancer, trauma, women's health, and spine and neurological care. To better serve our communities, Aspirus also provides a comprehensive array of home health and hospice services, pharmacies, critical care, walk-in care, helicopter transport services, senior living accommodations, and research and philanthropic foundations.

To find a medical provider or service, call the Aspirus Information Center at 800.847.4707 or visit [aspirus.org](http://aspirus.org).

Aspirus accepts most health plans.  
Aspirus is an equal opportunity, affirmative  
action institution.

## Aspirus Medford Hospital & Clinics

135 South Gibson Street  
Medford, WI 54451  
[aspirus.org](http://aspirus.org)



AMH-543 (2/14/2019)



## Advisors

Patient and family advisors **Provide a Voice** for those who receive care at Aspirus Medford Hospital & Clinics. They will partner with our health care team to help improve the quality, safety and health care experience for all patients and families at Aspirus.

### Who can be an Advisor?

We are looking for patients or patients' family members who have been treated at Aspirus Medford Hospital & Clinics within the last three years who are willing to give honest, constructive feedback in an effort to help improve health care services offered.

### What is the time commitment?

You can anticipate a monthly meeting that lasts about one hour. Depending on the project, some meetings may be 1-4 hours.



### What do Patient & Family Advisors do?

- **Share their story**  
Advisors help inform how we provide care by sharing their health care experiences with clinicians, staff and other patients.
- **Participate in discussion groups**  
Advisors tell us what it's like to be a patient at our hospital and/or clinic and what we can do to improve.
- **Review or help create informational materials**  
Advisors help us make the materials easier for patients and family members to understand and use.
- **Work on short-term projects**  
Advisors may be asked to partner with us in improvement projects.

**Make an Impact. Apply Today!**

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